

## **SSentif Testimonial by Eastern Cheshire CCG**

Eastern Cheshire purchased the SSentif Intelligence System in May 2015. SSentif is extremely easy and intuitive to use and is available to all staff within the CCG including not only the Business Intelligence staff but the wider CCG team comprising of GP's, Finance, Transformation, Commissioning, CHC and Complaints and Concerns Teams.

The system itself is easy to access and can be used on laptops, tablets, and other electronic devices; wherever there is an established internet or WiFi connection. It is quick to load and offers a range of different features that have proved to be invaluable for the CCG.

The system contains in excess of 53,000 metrics, ranging from Local Authority, Police, CCG, Health and Social Care and hospital data sets. The system is updated daily and new metrics are continually being added to the system.

Eastern Cheshire has used the system and its excellent visualisation options (and there are lots of them) to actively monitor and manage metrics for the Quality Premium and for the SRG committee on a regular Basis. The system is able to draw together different metrics on the same report at the click of a button. SSentif creates charts that can be emailed to other users and that also update automatically so that there is no need to create a new chart. The reports are also interactive and can be used to analyse metrics over time by the use of a simple slider to take the user to a point in time.

Another incredibly useful feature is the ability to create your own peer groups of CCGs or whatever organisation it is the user wishes to view. SSentif is also intelligent and has the ability to create a family peer benchmarking group based on your individual CCG's demographics etc.

A fantastic feature that the SSentif system has recently released is the personal Dashboards that can be created by the user in a matter of minutes through drag and drop technology. Eastern Cheshire has recently created a patient safety dashboard that refreshes at the touch of a button and has a wide variety of charting and visualisation options.

The system is able to benchmark performance both nationally or locally and can also produce very useful statistics as well as conventional performance data. Eastern Cheshire uses the system regularly to both check and challenge performance across the health economy.

The data quality is second to none as is the customer service and helpline if required. SSentif respond very quickly indeed to any issues that the user may have or any query about how to find any information that may not be in there already.

The SSentif system is very intelligent, has great reporting facilities is easy to use and offers fantastic value for money. The amount of analysts time that has been saved by using the system instead of having to look for information from separate data sets such as HSCIC is worth the price alone.

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